

Head Office: 19/16 Phutthabucha Rd,.Bangmod Tungkru 10140 THAILAND

Support Center: Level 29, The Offices at CentralWorld 999/9

Rama 1 Rd., Pathumwan Bangkok 10330 THAILAND

TAX ID: 0 105 551028207

Email Panel Technical Sheet

Date: 22 August 2018

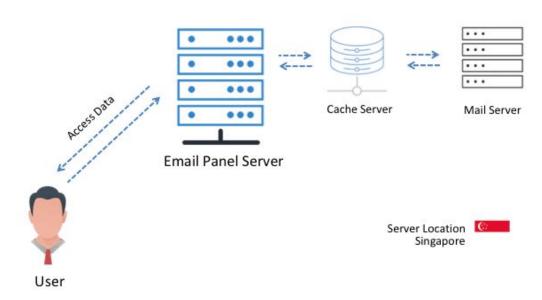
Introduction

Email Panel has been entirely developed by Technology Land Co., Ltd. We are determined to develop one of the best email panel systems in the world. Furthermore, we endeavor to put this email panel in the best position for middle-large sized corporates. The email panel supports collaborative operations and features with detailed tracking and logging, which can be customized to different levels of confidentiality, and a different scale of users.

Overall Structure

Owing to the big data generated by a large number of concurrent users, the Email Panel may experience delays in sending and retrieving data from the mail server. Some tasks with a high frequency of accessing are strengthened with the Cache Server, see Figure.

Workflow diagram



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Access Information

Title	Details
Access Method	Webbase
Port	443
URL	https://panel.technologyland.co.th/domain/

Recommended System Requirements

Title	Details
os	Window / Mac OS
Processor	>= Intel pentium, Intel Core i3-i5, >= AMD Ryzen 3
Memory	>= 4GB
Web browser	Google chrome / Safari
Resolution	>= 800 x 600 pixels

Security Certificates

Title	Details
Certificates	Extended Validation Secure Server CA
Issued by	COMODO Greater Manchester, UK.
Signature Algorithm	SHA-256 with RSA Encryption
Key Size	2,048 bits

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Key Feature

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Title	Details
User Management	
User Management	General: Search, Add, Edit, Delete, Export, Reset Password, Active/Disable User
	Batchwork : Batch Import user, Batch Reset Password, Batch user to Group, Batch Active/Disable user, Export user
	Catch: Yes
Group	General: Search, Add, Edit, Delete
	Catch: No
Vacation	General: Search, Add, Edit, Delete
	Catch: No
Domain User Profile	
General Setting	Timezone, Language, Birthday, Email (For username), Alternate Email, Mobile, Reset Password
Auditlog	Current User Log
Sub Domain User	
Domain User Level	Admin, User management, Log analysis
Max Sub Domain User per domain	5 Users
Domain User Management	Add, Edit, Delete, Reset Password
Branding	
Remark	Feature function
Manage Branding/Logo	Upload, Delete
System Audit Log	
Remark	Admin User only
Duration for storing data	30 days

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Incoming - Outgoing Log

Title	Details
Log Incoming-Outgoing under	User / Group
Duration for storing data	30 days
Incoming log details	Full Date Time, Sender Email, Recipient Email, Message Size, Message Status
Outgoing log details	Full Date Time, Sender Email, Sender IP, Sender Hostname Sender Recipient Email, Message Size, Message Status
View Log Method	Search, View (Day, Week) Export (Month)

Access Email Log (Login Log)

Title	Details
Condition to keep log	Login IMAP/POP (No logs kept with webmail login)
Duration for storing data	30 days
Login log details	Full date time, Email, IP, Login Type
Login log risk analysis (From IP)	Country, State/Province, Proxy Check, VPN Check, Security Score
View Log Method	Search, View (Day, Week) Export (Month)

Scope of Responsibility

Technical terms are subject to alteration without prior notification; therefore, it is strongly recommended to check with our specialists for the latest information. This document only presents the overall information of the mentioned products/services, and shall not be considered as a contract. Some features/functionalities may differ upon the selected package.

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